

Terms and Conditions

Thank you for choosing Dirty Bikes! To reserve your space in the tour, please print, sign and mail this form to our address in Bariloche (Vice Alte O'Connor 681, Bariloche, Rio Negro, Argentina 8400). Remember we can gladly call you by telephone to go over any details and answer any questions.

ITINERARIES

The client(s) _____ is hiring the services of Dirty Bikes in the tour _____ of ____ days. The planned itinerary is subject to changes at any time, including the routes and circuits used, activities, accommodations and other aspects of the tour, at the discretion of Dirty Bikes and/or the tour leader, in response to weather and safety matters, or other issues that may arise. Dirty Bikes and/or the tour leader will try to inform the guests about any changes or modifications with as much anticipation as possible.

Dirty Bikes will be responsible for realizing hotel and meal/restaurant reservations and arrangements included in the tour itinerary. Dirty Bikes reserves the right to modify hotels and meals/restaurants listed in the original itinerary, as may be necessary, always looking to maintain the same quality.

RESERVATION AND PAYMENT

The cost for the tour being hired is US \$_____ (US Dollars). Spaces are reserved in order of arrival. To reserve your space, please print and sign these Terms & Conditions, along with our Registration & Reservation form. A deposit equivalent to 30% of the tour's cost is required as reservation. The reservation and deposit are considered effective once confirmed by email by Dirty Bikes staff. The total tour cost must be paid at least 60 days prior to the tour start date. Within the 60 days prior to the tour start date, 100% of the trip cost must be paid. The tour price is based on double occupancy (2 guests per room), and includes the services, meals and activities listed in the official itinerary. The tour price does not include services, meals and activities not listed in the official itinerary. Neither does it include: airfare; passport, visas or other travel procedures and arrangements; transportation not included in the official itinerary; medical insurance, or trip-cancellation insurance; and other personal expenses.

CANCELLATION AND REIMBURSEMENTS

Cancellation by client Cancellations must be sent in written form, and will be considered effective once confirmed by email by Dirty Bikes staff. The following table explains the charges for client cancellation:

Days before the tour start date	Cancellation charges
91 or more	30% of deposit
90 - 60	100% of deposit
59 - 0	100% of deposit, plus a fixed charge of US \$200

Once the tour has initiated, no type of reimbursement will be made for the client's payments. Neither will any

expenses incurred by the client be reimbursed, such as airfare, transportation, hotels or others. The parties accept these cancellation terms. We strongly suggest purchase of personal travel cancellation insurance.

Cancellation by Dirty Bikes Dirty Bikes reserves the right to change or cancel a tour when the minimum number of 8 passengers is not met. Dirty Bikes may change or cancel the tour or itinerary for reasons of force majeure, weather conditions and other local conditions, or any uncontrollable event that may affect the quality and safety of the tour. In any of these cases, the client will be reimbursed 100% of payments made when the tour is cancelled by Dirty Bikes prior to the tour start date. In such case, the client has the option of claiming the refund or of being credited the amount paid towards an alternative Dirty Bikes tour. The client renounces the possibility of making any claims due to cancellations by Dirty Bikes, and will not have any right whatsoever to make legal claims for such motives, nor receive any type of reimbursement in concept of personal expenses, airfare and/or other transportation, accommodations, and other expenses resulting from participation in the tour.

RESPONSIBILITY

The client hereby confirms that he/she possesses no impediment of any nature – especially in regards to his/her physical aptitude and condition – that may affect his/her participation in the tour; to this end, the client will present Dirty Bikes with a copy of a physical examination signed by an enabled physician. The client also agrees to purchase and possess personal medical / accident insurance prior to the tour start date, and to have proper coverage for the activities the tour involves, as well as the country/ies where the tour occurs.

The client confirms knowledge of the risks and dangers involved in cycling and mountain biking, and frees Dirty Bikes from any objective or subjective responsibility related to the tour, including the client's transportation in motor vehicles and/or any other means of transport that the tour may involve. Dirty Bikes will not be responsible for any actions, omission, loss, damage or personal injuries to the person or property of the client, under any circumstance beyond the control of Dirty Bikes, its tour leaders or organizers. So that Dirty Bikes may comply with requirements necessary for its civil liability insurance to be effective, the client will provide all necessary information.

The client hereby confirms being properly informed of the itinerary, the routes used and the risks presented in the itinerary. Throughout the tour, Dirty Bikes Tour Leaders will discuss the details of the itinerary previous to every tour stage. The client is required to follow instructions and rules set by Dirty Bikes staff, as well as to participate with correct behaviour and propriety in manners at all times. Dirty Bikes reserves the right to remove clients from the tour at any time, including cases where a client does not meet physical and/or mental requirements, or the client is deemed to be harmful or disruptive to the enjoyment of other tour participants. In the case that a client is removed from a tour under these circumstances, the client will not have the right to reimbursement for any concept; this includes the reservation deposit and all payments made to Dirty Bikes.

The client/s and tour participants hereby accept that Dirty Bikes staff may take photographic pictures during the tour, and authorize the use of this photographic material for commercial and promotional purposes, without any right to compensation for use of these photographs.

NAME

SIGNATURE

DATE